

*****REDACTED***** American

Airlines / February 2015

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight #957 Tag # 420458

Date and Time of the Incident

115 February 2015@ 23:54

Description of the Animal, Including Name

Tabby cat. Name: Blondy

Narrative Description of Incident

Upon arrival, a fleet service clerk offloading the flight discovered that one of the kennels was empty. The clerk reported that he then saw the cat loose in the cargo compartment of the aircraft. Before the clerk could secure the cat, the cat escaped from the cargo compartment and ran across the AOA.

Narrative Description of Cause of the Incident

A subsequent investigation determined that the kennel that contained the cat did not have the required zip ties in place to hold the door of the kennel closed.

Narrative Description of any Corrective Action Taken in Response to Incident

Local Management is reviewing procedures to ensure that kennels are secured correctly.

*****REDACTED*****

American Airlines / April 2015

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight #1036 Ta # 255373

Date and Time of the Incident

3 April 2015 @ 14:15

Description of the Animal, Including Name

Dogs, Unknown

Narrative Description of Incident

Upon arrival in MIA, the fleet service clerk offloading the flight discovered 6 animals inside a kennel and one was unresponsive. Customer Service located customer and reported the incident. Customer requested the rest of the live animals needed to be sent to final destination. Agent in MIA told customer another kennel will be required. Customer decided to leave the live animals in MIA. All live animals were sent to a local pet facility.

Narrative Description of Cause of the Incident

Unable to determine cause of death.

Narrative Description of any Corrective Action Taken in Response to Incident

Local Management in Aruba reviewed procedures in accepting live Animals with employees.

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American Airlines / May 2015

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight #134

Date and Time of the Incident

08 May 2015 @ 22:17

Description of the Animal, Including Name

Dog, Name: Unknown

Narrative Description of Incident

During offloading of the aircraft the ground crew found a checked dog with an injury. The live animal had been shipped via priority parcel service. The kennel was secured with cables ties and had no visible damaged. The dog had a small cut on the right front shoulder and was limping. The dog was transported to Access Renton Veterinarian for the initial examination.

Narrative Description of Cause of the Incident

Unable to determine cause of injury.

Narrative Description of any Corrective Action Taken in Response to Incident

None at this time.

*****REDACTED*****

American Airlines / May 2015

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight #41

Date and Time of the Incident

13 May 2015@ 19:50

Description of the Animal, Inc/udin Name

Dog, Yorkie-Maltese Mix, Name Unknown

Narrative Description of Incident

Customer advised the airline baggage office that he had arrived in SEA on flight 41 and that he had discovered damage to his kennel when it was returned to him. He further advised that he had attempted to check in with Alaska Airlines for his flight to FAI, but they had refused to accept his kennel. The customer also advised the baggage office agent that his dog, a yorkie-maltese mix, was injured. The baggage agent offered to replace the customers kennel and offered to take his dog to a local vet. The customer declined.

Narrative Description of Cause of the Incident

Unable to determine cause of in-u .

Narrative Description of any Corrective Action Taken in Response to Incident

None at this time.

*****REDACTED*****

AMERICAN AIRLINES / May 2015

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight #1418

Date and Time of the Incident

21 May 2015 @ 22:34

Description of the Animal, Including Name

Dog, Beagle mix, Name: Dash

Narrative Description of Incident

During transportation from airport terminal to cargo facility the Dog escaped. The young beagle mix, Dash, was found to be in good health with the exception of a fat lip and a scrap on his inner thigh. The cause of damage to the kennel is undetermined. The dog was transported to a Veterinarian facility for the initial examination.

Narrative Description of Cause of the Incident

Unable to determine cause of incident.

Narrative Description of any Corrective Action Taken in Response to Incident

Station proceed to have employee re-take Live Animal Handling training

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AMERICAN AIRLINES / May 2015

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Eagle Airlines Flight# 3122

Date and Time of the Incident

31 May 2015 @ 14:59

Description of the Animal, Including Name

Dog, Breed-Unknown. Name Unknown

Narrative Description of Incident

Upon customer receiving kennel in arrival station she discovered a scratch on his ear. Customer opted not to take the dog to a vet. The station employees did notice oversized belt was out of service and the kennel was placed on the normal belt in order to deliver to customer.

Narrative Description of Cause of the Incident

Unable to determine cause of injury.

Narrative Description of an Corrective Action Taken in Response to Incident

The station confirmed oversize belt has been repaired. Employee who handle has been retrained on procedures to follow when oversize belt is out of service.

AMERICAN AIRLINES / November 2015

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight # 1158

Date and Time of the Incident

20 November 2015 @ 18:53

Description of the Animal, Including Name

Dog, Greyhound, Name: Gumbo

Narrative Description of Incident

Upon arrival in FLL, the fleet service clerk offloading the flight discovered gumbo unresponsive. Customer Service located customer and reported the incident. Gumbo was taken to Ta Miami Hospital, transported by Pet Limo, with address 12620 SW 8TH ST, Miami, FL 331814. Phone: 305 553-3261. Customer reunited with family and continued her travel.

Narrative Description of Cause of the Incident

Unable to determine cause of death

Narrative Description of any Corrective Action Taken in Response to Incident
None at this time.

*****REDACTED*****

AMERICAN AIRLINES / December 2015

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight# 1624

Date and Time of the Incident

1 December 2015 @ 22:30

Description of the Animal, Including Name

Snake, Name Unknown

Narrative Description of Incident

Upon arrival in SFO at approximately 22:30 CST customer arrives to pick up the snake and asks the agent to open the box. The agent refuses to open but the customer proceeds just to find the snake deceased inside. The snake was inside a cardboard box with a plastic inner container. No damaged was noted to the inner container. The vet was not contacted since the customer decided to take the snake home.

Narrative Description of Cause of the Incident

Unable to determine cause of in-u .

Narrative Description of any Corrective Action Taken in Response to Incident

None at this time.